

Great Lakes East, LLC Relocates Caribbean Breakbulk Barge Service to Port Canaveral to Enhance Customer Experience

Cape Canaveral, FL — In a strategic move aimed at better serving its customers, **Great Lakes East (GLE)** has officially relocated its Florida port operations for the **Jones Act-compliant Caribbean Breakbulk barge service** to **Port Canaveral**. This decision reflects GLE's commitment to operational excellence and customer satisfaction, positioning the company for continued growth and enhanced efficiency.

The new operations are now being managed through **GT USA's Canaveral Cargo Terminal (CCT)**—a modern, full-service facility well-equipped to handle complex cargo operations and accommodate the **CRIMSON CLOVER** vessel. GLE is confident this relocation will bring long-term value to its customers and strengthen supply chain performance.

Since launching its Puerto Rico service in **July 2024**, GLE has received exceptional customer support and is deeply grateful for the continued trust placed in its Team. The move to Port Canaveral builds on that momentum and introduces several meaningful service enhancements.

Customers will benefit from **shorter transit times** in both northbound and southbound directions due to the port's strategic location. The terminal offers **extended gate hours from 8:00 AM to 5:00 PM**, with late gate access available upon request. Unlike many other facilities, **no appointments are required** for cargo delivery—operations are conducted on a **first-come, first-served** basis. To further streamline logistics, **same-day unloading is guaranteed** for trucks that arrive and are checked in by 4:00 PM.

As part of the overall service enhancement, GLE has also introduced a **more powerful tugboat**, which will help improve transit time and ensure greater consistency in barge scheduling and departure reliability.

*"We are striving to provide the best customer experience in the market by investing in the right people, equipment, and infrastructure," said **Joe Starck**, President of **Great Lakes Towing**. "Our relocation to Port Canaveral is a reflection of that commitment. We are dedicated to delivering a quality service our customers can count on—reliably, efficiently, and with a focus on continuous improvement."*

The relocation also brings significant technological and operational upgrades. GLE now offers **enhanced cargo scanning capabilities**, improving both accuracy and processing speed. Customers will benefit from a **real-time online portal** providing cargo visibility and shipment tracking. Additional advantages include **increased on-site customer service**, **dedicated indoor storage**, and **expanded acreage** for both indoor and outdoor cargo handling.

To accelerate vessel operations, the terminal has implemented **extended stevedoring hours**, supporting faster vessel turnaround. Customers will also enjoy a generous **45-day free time window**, providing added flexibility for logistics planning and delivery schedules.



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GLE looks forward to welcoming all partners to its new home at **Port Canaveral** and remains committed to delivering dependable, customer-focused service to **Puerto Rico and the Caribbean**, now and into the future.

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